



Due to the increasing concerns regarding travel during the Coronavirus (COVID-19) outbreak, we have amended our terms and conditions as well as our cancellation policy.

We aim to give our guests the opportunity to plan and book their special safari experience in Africa, safe in the knowledge that an amendment can be made to their booking with us at Nambiti Plains Private Game Lodge without a cancellation penalty.

We do however recommend that guests take out comprehensive travel insurance and that the schedule of included benefits are checked thoroughly. Most insurance companies have the option to purchase a clause "Cancel for any reason" which should cover any trip cancellations even for pandemics. Please note that current insurance plans might only cover when a guest is physically quarantined.

Our staff has always followed a strict hygiene code and understand the importance (now more than ever) of regular, consistent hand washing. As an extra precaution we have handed out hand sanitizers to each of our staff members, added sanitizers to our vehicles and public areas. To date, none of our staff member have come into contact with anyone infected, that we are aware of.

Our updated terms and conditions apply to any pre-existing, provisional reservation and new bookings from 1 April 2020.

1. Should our guests not wish to travel on the dates booked due to the COVID-19 outbreak, their booking may be amended and moved (once) up to 11 December 2021 at the same 2020 rates.
2. Please note only one amendment to travel dates may be made without a rate increase. Should the dates need to move again the new seasonal rates will apply.
3. Amendments may be made up to 30 days prior to arrival date.
4. Outright cancellations, or cancellations due to the World Health Organization (WHO) issuing an advisory against travel to South Africa will result in our standard cancellation policy and guests will be advised to claim from their travel insurance.

Cancellations must be made in writing and conditions of cancellation are as follows:

- Less than 14 days prior to confirmed arrival date = 100% cancellation fee
- 15 to 30 days prior to confirmed arrival date = 50% cancellation fee
- 31 days and more prior to confirmed arrival date = loss of 20% deposit
- 120 days or more = no cancellation fee

We retain the right to alter and amend these terms and conditions at any time, and will send out notifications in such a case.